

Saige McCusker

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Education

Undergraduate of Business Administration Expected Grad. June 2029 University of Nevada, Reno

General Education Degree Camas High School

Experience

Miss Nola's - Camas, Washington

2018- 2019

Support Staff

- Restock utensils, condiments, and supplies throughout shifts to reduce wait times and improve guest satisfaction
- Greet guests and provide menus at arrival to reduce host workload and speed up seating process
- Assist servers and kitchen staff by running food to maintain smooth table turnover and seating efficiency
- Prepare table settings before guests arrive to support servers and improve guest satisfaction
- support servers by filling guests waters upon arrival as well as throughout their stay to improve customer pleasure

Feast - Camas, Washington

2018-Present

Support Staff

- Continued to execute the above actions more smoothly and efficiently, without being told, to make the customers experience more satisfactory and maintain a smooth flow of business

The Sedgwick's - Vancouver Washington

2021-Present

Server

- Maintain detailed knowledge of menu items and how to accompany dietary restrictions to enhance guest experience and encourage repeat visits
 - Execute large party services for groups of +10 with accuracy and professionalism to increase tip percentage
 - Work with support staff to ensure tables are reset within a reasonable amount of time to increase table availability
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Skills

- Food Handlers Card Certification
- Liqueur Licence
- Grassroots Coaching Licence